

A woman with curly hair is smiling and looking to the right. She is wearing a colorful, patterned sweater. She is sitting on a vibrant, multi-colored striped rug. A small dog is sitting next to her. A laptop is open in front of her. The background features a wall with driftwood and a dreamcatcher.

Welcome to Exceptional Pet-friendly Living

**Creating a Clean, Safe, and Harmonious Living
Environment for All**

Property Management

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Welcome to Exceptional Pet-friendly Living



A Community Designed for Everyone

Our communities believe that a well-managed pet-friendly environment benefits all residents—both pet owners and non-pet owners. That’s why we’ve implemented a seamless Online Pet Status Registration system, ensuring transparency, accountability, and ease for all residents.

We’ve partnered with PooPrints, a state-of-the-art pet management system using DNA technology to ensure responsible pet ownership and a cleaner, healthier community.

Why does this matter?

- **60% of residents** in pet-friendly communities do not own pets. Our policies create a fair and balanced environment for everyone.
- **Accountability** means cleaner grounds. PooPrints ensures pet waste is properly managed, keeping our community pristine.
- **Organized pet management.** Every unit has a registered pet status, making it easy to maintain records, handle emergencies, and promote responsible pet ownership.
- **Thanks to our community guidelines, we prioritize dog behavior over breed and size restrictions, which attracts more responsible pet owners.**

Enhancing Your Pet-Friendly Living Experience

- **Cleaner Community with PooPrints DNA Waste Management** – Helps maintain a clean and healthy environment by ensuring pet owners are responsible for waste cleanup.
- **Simple & Secure Online Pet Registration** – A quick and easy way for all residents to declare pet ownership, including dogs, cats, birds, and reptiles.
- **Designated Pet Relief Areas** – Conveniently located pet waste stations for easy and responsible cleanup.
- **Dog Parks & Play Spaces** – Onsite or nearby secure, fenced-in areas where dogs can exercise, socialize, and play safely.
- **On-Site Pet Washing Stations** – Available at select locations, providing a hassle-free way to keep your pet clean.
- **Community Pet-Friendly Events**– Stay connected with pet-friendly gatherings and activities. Check our newsletters for upcoming events!
- **Access to Trusted Pet Services** – Ask management about various partnerships for grooming, training, pet-sitting, and more.



- **Emergency Pet Identification for Safety**– Ensures management can quickly identify which units have pets in case of an emergency.
- **Transparent Pet Policies & Fees** – Clear guidelines on pet deposits, rent, and community pet policies for a hassle-free living experience.



How PooPrints Works

1. **Online Pet Status Registration** – Every resident declares their pet status (pet owner or non-pet owner) through a simple online system.
2. **DNA Registration** – If you have a dog, a quick cheek swab is collected to create a DNA profile.
3. **Pet Waste Accountability** – Any unscooped pet waste can be tested and traced back to the responsible pet owner.
4. **Community Cleanliness and Compliance** – Ensuring a beautiful, waste-free environment for everyone to enjoy.

Why This Matters for Emergency Situations

Knowing the **pet status** of each unit is crucial during emergencies such as fires, evacuations, or maintenance needs. With a pet status record in place, first responders and management can ensure the safety of all residents—both human and animal.



The Benefits of Our Pet-Friendly Commitment

For Pet Owners:

- Enjoy a clean, well-maintained space where responsible pet ownership is celebrated.
- Access designated pet-friendly amenities designed to enhance your living experience.
- Enjoy discounts and services from **Rover, Chewy, Basic BioPet LifePlan, Orivet** and more.

For Non-Pet Owners:

- Enjoy the pet-friendly living experience in a hygienic, well-regulated community where pet waste is properly managed.
- Benefit from reduced noise and pet-related disturbances through proper pet policies.

For Property Management:

- Stronger Tenant Retention – Our happy residents stay longer, reducing our turnover.
- Effortless Pet Management – Online registration and clear records of pet ownership results in smoother lease management.
- Enhanced Property Value – Clean, well-managed communities attract higher-quality tenants to our communities.

A Community That Benefits Everyone

Living in a PooPrints-managed community means enjoying a cleaner, healthier, and more harmonious environment—whether you're a pet owner or not. By promoting responsible pet ownership through DNA pet waste management, eco-friendly solutions, and convenient online pet status registration, we ensure that shared spaces remain welcoming and sanitary for all residents.

With designated pet areas, safety measures, and transparent policies, we not only enhance the living experience for pet owners but also create peace of mind for non-pet owners, knowing that their community is well-maintained and thoughtfully managed.

By choosing a PooPrints community, you're choosing a higher standard of pet-friendly living, where cleanliness, accountability, and community well-being come first. Welcome home!

Frequently Asked Questions (FAQ) for Residents

1. What is the PooPrints Dog DNA Registration Program?

PooPrints is a pet waste management program that uses DNA technology to keep communities clean and hold pet owners accountable for picking up after their dogs. This program helps ensure a healthier, more enjoyable living environment for all residents, whether they own pets or not.

2. How does PooPrints benefit residents?

PooPrints communities experience a 96% reduction in uncollected pet waste because pet owners know they will be held accountable. This means a cleaner, odor-free environment, reduced maintenance costs, and a healthier community for everyone.

3. How does PooPrints benefit residents without pets?

Even if you don't own a pet, PooPrints benefits you by ensuring a cleaner, more hygienic community with fewer odors, fewer pests, and a more pleasant outdoor space.

4. What happens if I don't pick up after my dog?

If uncollected dog waste is found, it is sent to the PooPrints lab for DNA testing. If it matches your pet, you may receive a fine, penalty or chargeback in accordance with your community's pet policy.

5. Will this program increase my rent or fees?

- Dog owners: Communities charge a one-time pet DNA registration fee to cover costs. This registration is valid for the lifetime of your dog.
- Non-pet owners: There are no additional costs, and the program helps reduce maintenance expenses for the entire community.

6. What should I do if I see someone not picking up after their dog?

PooPrints is designed to hold pet owners accountable. If you see uncollected waste, property management will handle enforcement using the DNA database.

7. What are the environmental benefits of PooPrints?

Dog waste is not a fertilizer, it contains harmful bacteria, parasites, and pollutants that can:

- Contaminate local watersheds and drinking water.
- Spread diseases such as E. coli, salmonella, and parasites like hookworms.
- Pollute green spaces, making them unsafe for children and other pets.
- By ensuring pet waste is properly disposed of, PooPrints helps protect the environment and public health.

8. Does PooPrints track my pet or my movements?

No. PooPrints does not track pets or residents. The program only identifies waste left behind and links it to a registered dog.

9. Why do I need to register my dog?

Registering your pet ensures a fair and responsible pet-friendly community. By participating, you help keep the property clean and prevent disputes over pet waste.

10. How does the DNA registration process work?

Dog owners complete a quick, painless cheek swab on their pet. The DNA profile is then stored in a secure database and is only used to identify uncollected waste.

11. Is the DNA swab safe for my dog?

Yes, the swab is completely safe, painless, and non-invasive. It takes just a few seconds and does not harm your pet in any way. (We're collecting saliva from your dogs mouth.)

12. Do I have to register my pet even if they never go outside?

If your community requires all pets to be registered, participation is mandatory. This ensures accurate pet records and a safer, more accountable community.

13. Can I refuse to participate?

Pet-friendly communities that use PooPrints require all pet owners to register their pets. Non-compliance may result in fines, chargebacks or lease violations, depending on community rules.

14. How does PooPrints benefit responsible pet owners?

PooPrints rewards responsible pet owners by ensuring fairness and preventing false accusations about pet waste. It also helps resolve disputes between neighbors regarding pet-related concerns.

Additionally, PooPrints offers exclusive partnership benefits to pet owners, including discounts and services from **Rover, Chewy, Basic BioPet LifePlan, Orivet**, and more.

15. As a pet owner who registers their dogs DNA, will I be bothered if I already pick up my dog's waste and clean-up urine?

No, responsible pet owners who clean up after their pets will not be affected by the PooPrints program. The program is designed to hold only irresponsible pet owners accountable for not picking up after their dogs. If you already clean up after your pet, you won't have to worry about any issues.

16. If my pet has an accident in the building, what should I do?

If your pet has an accident indoors, clean it up immediately to maintain a clean and sanitary environment. Some communities provide pet waste stations or cleaning supplies in designated areas. If additional cleaning is needed, notify your property management team so they can ensure the area is properly sanitized.

By quickly addressing accidents, pet owners help maintain a pet-friendly and respectful community for all residents.

17. What if I move to another PooPrints community?

Your pet's DNA registration is valid for life and can be transferred to any other PooPrints-managed property, making finding a new community more valuable and moving easier for pet owners.



18. Does PooPrints help if my pet goes missing?

Yes! While PooPrints is not a GPS tracker, the program helps reunite lost pets with their owners by offering:

- PooPrints Dog Tags: Registered pets receive a PooPrints dog tag with a unique DN number which helps identify lost pets.
- Pet Photo & Description: Each registered pet has a photo and description stored in the database, which can assist in identifying and returning lost pets.
- Secure Community Pet Records: PooPrints communities maintain records of all pets, including pet photo and description, helping neighbors and property managers identify and return missing pets more efficiently.

19. What are the benefits of online pet registration?

The PooPrints online registration system benefits all residents, even those without pets:

- For Pet Owners: Ensures pet records, including photos and description are securely stored, simplifies registration, and provides accountability for responsible ownership.
- For Non-Pet Owners: Helps enforce pet policies, ensuring a cleaner, more sanitary community.
- For the Community: Provides an official record of all pets, including dogs, cats, birds, and reptiles, which can be useful in emergencies or disputes.

20. How do I register my pet?

Your property management team will provide the registration link with instructions for completing your pet's registration. The process is quick and easy.

21. Is PooPrints a breed ID test?

No, PooPrints is not a breed identification test. The program does not determine a dog's breed or ancestry. Instead, PooPrints captures and identifies DNA specific to your dog, creating a unique profile used only for pet waste accountability.

Your dog's DNA profile remains secure and private and is never used for any purpose other than maintaining a cleaner, healthier community. For more details on security and privacy, visit [PooPrints Security & Privacy](#).

Where can I learn more about PooPrints and the Science behind it?

PooPrints is the leader in pet waste management using cutting-edge DNA technology to promote cleaner, healthier communities. To learn more about how PooPrints works and the science behind pet DNA identification, visit the following links:

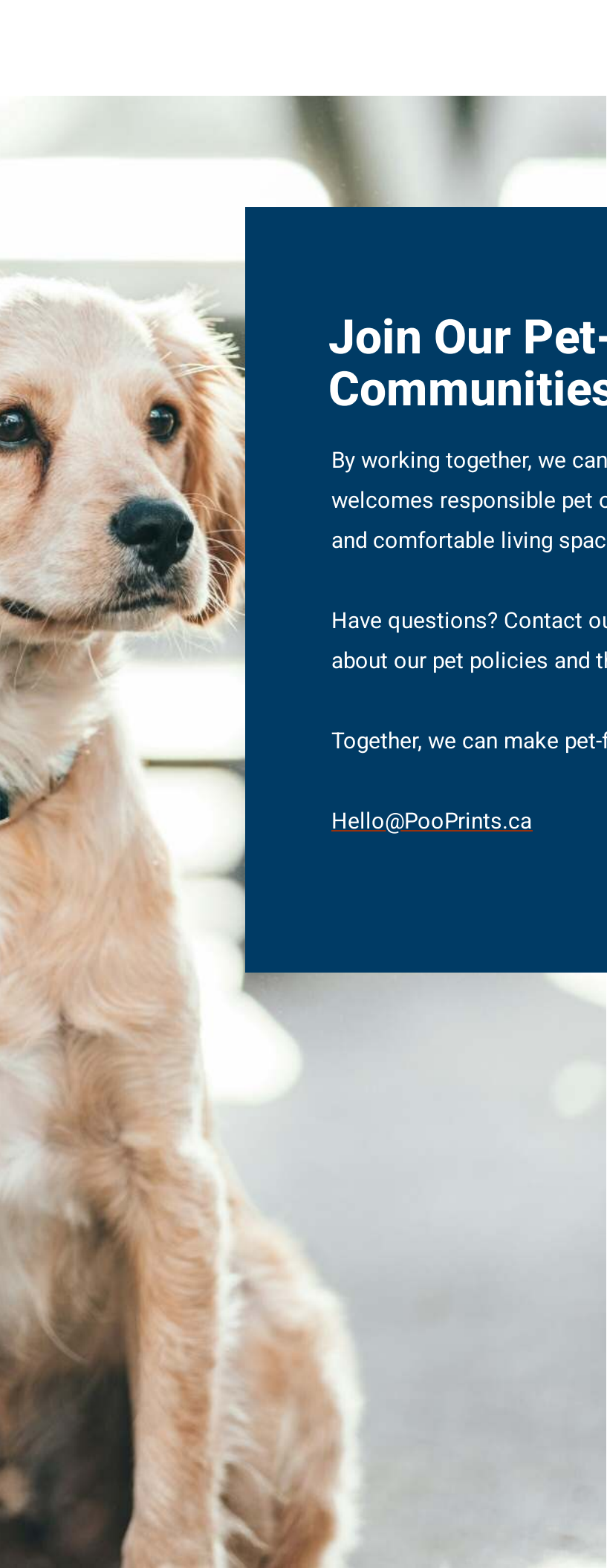
[🔗 PooPrints Security & Privacy Policy](#) - Learn more about how PooPrints is committed to data security and privacy.

[About PooPrints](#) – Learn about our mission, history, and how we help communities maintain cleaner environments.

[🔗 The Science Behind PooPrints](#) – Discover the technology and scientific process used to match pet waste to registered dogs, ensuring accountability and cleaner spaces for everyone.

If you have further questions, feel free to explore our website or contact your property management team for details on how PooPrints is implemented in their community.





Join Our Pet-Friendly Communities!

By working together, we can create a community that welcomes responsible pet owners while maintaining a clean and comfortable living space for all.

Have questions? Contact our management office to learn more about our pet policies and the PooPrints program.

Together, we can make pet-friendly living a joy for everyone!

[Hello@PooPrints.ca](mailto>Hello@PooPrints.ca)

